

JANUARY 5, 2015 MEETING OF RESIDENT COUNCIL

OF COPPER LAKES ESTATES

SUBMITTED JANUARY 8, 2015

Meeting was called to order by Council Chairwoman Willa Hill at 10:10 AM with six members present. Mary Lanie, Secretary had previously sent out the November minutes **to all council** members since they were so lengthy and a motion was made to approve by Mary Land and 2nd by Lillian Williams.

COMMITTEE REPORTS

Activities Committee Report: Mary Land read the Activity Report which follows.

Sharing is Caring Christmas – We made baby blankets, booties and decorated cookies for the Christmas Carolers. We also collected food and toilette items for the soldiers. Donations may still be received.

“Circle of Life Eye Care Center” – We received free eye exams.

Holiday Blues with “Encompass” – Encompass came out to talk about depression and how to deal with the feelings we can have during the holidays.

Medicare Supplement with “Sterling” – Sterling had an informational class on Medicare Supplement and the benefits of having the different options.

Nutcracker Performance – Everyone that attended had a great time!

Christmas Carolers – We had the Chinese United Methodist Church and Edmond Church of Christ come and sing Christmas songs.

Identify Theft – Allegiance Bank spoke about Identity Theft and how to prevent it from happening to us.

Reindeer Games – Laura and Andrea sponsored our Reindeer games, it was a cute and funny game.

High Stakes Bingo Tournament - We had such a great year with our High Stakes Bingo. The person who won the \$250.00 at the tournament was Marge Boyles. We are starting a new year of High Stakes Bingo on January 29, 2015.

There was a discussion about **all** the food being served at once and about running out of food at the third seating, especially rolls. Thomas said it was hard to judge how many would be needed. It was suggested if he made a big batch and had some left over to freeze them and use the next day. Betty Barnes spoke of needing more servers as this seems to be an ongoing problem. Also, many times the plates were very hot but the food was cold and had to be sent back to be reheated. Hazel McDonald said servers had to go back to the kitchen to find out about what was being served. She said she enjoyed the buffet, the food looks better and we can see what we are getting. Willa spoke about not getting served until 12:55, not only her but others who eat at 12:00. Food is still extremely salty especially on December 11th. Many times the server does not come back to check on dessert.

Joan Ballew said the sausage that morning (12/16) was good, not too spicy and there was also link sausage and ham and that it was nice to have a change of meats. She also said Thanksgiving was good and her two grandsons loved the food especially the fruit. She spoke of how efficient the new waiter, Frankie is, she checks on needs, is a hard worker, and is very efficient.

Flowayne thought the soups had been really good, although sometimes not enough meat. Homemade chips too greasy, and she brought some in a grease soaked paper towel.

Dumplings need to be more fluffy and the thinner the better. It was suggested that macaroni and cheese with a crumb topping be served and also green bean casserole. On one occasion Richard said his doctor appointment ran late so he called and asked Walter for a meal. He transferred the call to the kitchen and was told that they were too busy and to call back in 15 minutes. When he called back he was told all that was left was a Reuben sandwich and that orders for dinner had to be in by 2:30. Thomas said that was not true. He said all you had to do was write out a ticket and take it to the kitchen. Joan said they go to church on Saturday and she orders a to go meal on the way and it is usually waiting for them when they return.

A discussion was held concerning coffee and hot chocolate being used all night by residents. It was suggested the pots be taken to be cleaned and not brought out until meal time. Also, the suggestion was made that wait staff serve doughnuts to residents